

# FAA Internet Use Policy



## Overview of FAA Order 1370.79A

Assistant Administrator for Information Services  
and Chief Information Officer, AIO  
June 1, 2000

# Drivers for Policy Change



- Significant growth in use and influence of the Internet.
- Need to reinforce security and proper use of the Internet.
- Establishment of incidental/personal use of the Internet.
- Standardization of FAA Internet banner.
- Establishment of monitoring for engineering data and authorized use.

# Summary of Change



- Agency policy on authorized use of Internet, including information on limited personal use.
- Information on unauthorized use of the Internet.
- Information on security when using the Internet.
- Notification that use of the Internet is subject to monitoring by the agency.

# Purpose



FAA Order 1370.79a establishes agency-wide policy on the appropriate use of the Internet for *all FAA employees and contractors* accessing the Internet using FAA resources.

# Policy



- FAA Internet resources shall be used within prescribed mandates, laws, and restrictions to improve information dissemination and to support business transactions.
- FAA Internet resources shall be available only for authorized activities.

# Authorized Use Includes



- For valid work requirements (e.g., exchange of information that supports the FAA mission, goals, and objectives; job related professional development; and business related communications with colleagues in Government agencies, academia, and industry);
- For limited incidental personal use (e.g., brief communications or Internet searches), provided such use does not:
  - directly or indirectly interfere with FAA computer or networking services;
  - burden FAA with additional incremental cost;
  - interfere with an FAA users' employment or other obligations to the government;
  - reflect negatively on the FAA or its employees; or
  - violate any Federal or FAA rules, regulations or policies.

# Unauthorized Use Includes



- Use for any purpose that violates the law or FAA rules, regulations and policies;
- Concealment or misrepresentation of identity or affiliation in electronic messages;
- Unauthorized access to or alteration of source or destination addresses of e-mail;
- Actions that interfere with the supervisory or accounting functions of computer resources, including attempts to obtain system privileges unless authorized by system owner;
- Propagation of chain letters, broadcasting inappropriate messages (e.g., non-business matters) to lists or individuals, and comparable resource-intensive unofficial activity'
- Use of FAA Internet resources for any commercial purpose for financial gain (including gambling), or in support of outside individuals or entities;
- Seeking, transmitting, collecting, or storing vulgar, abusive, discriminatory, obscene (including sexually explicit or pornographic materials), or harassing messages or material;
- Attempting to libel, slander, or harass other users;
- Posting to external newsgroups, bulletin boards, or other public forums, unless it is a business-related requirement and appropriate office approvals have been obtained;
- Causing a denial of Internet service to any legitimate FAA user.

# Communicating the Policy



- FAA Order 1370.79A, Internet Use Policy is available to FAA employees and its contractors at the FAA homepage - web site policy & issues.
- Each new employee is made aware of the order during orientation.
- Standard agency banner informs users that Internet use is subject to monitoring for unauthorized use.